

. Simple Membership (SM) helps emails find their way to you, but sometimes they get lost in a place called spam or junk folders because of strict rules. You can make sure they come to you by telling your email it's not spam or to always let the sender through. It's also important to check that the sender's address isn't banned. But how you do this depends on which email you use. Let's see how to do it for some popular ones:

For Apple Products:

On iPads, iPhones, and Macs, there aren't special settings for junk mail. You have to change the settings on the website where you get your email.

For Gmail:

To stop emails from going to spam in Gmail, you can add the sender to your contacts or make a rule for these messages.

For BT Email:

To make sure you get the emails you want, you can add them as a "Safe Sender."

For Outlook.com (including Hotmail):

Log in to Outlook.com, look in the Junk mail folder, and move any u3a emails to your inbox. You can also add the SM email address to Safe Senders.

For Sky/Yahoo Email:

If an email goes to the Spam folder, click "Not spam" to move it to your Inbox. Check Banned Addresses under Settings.

For Microsoft Outlook:

If an email goes to Junk, move it to your inbox by right-clicking and selecting "Not Junk." You can also use the Junk menu to manage settings or choose "Never block sender" or "Never block sender's domain" by right-clicking emails.

If your email isn't mentioned here, ask them for help.

